BANNER 9 PROJECT UPDATE

for UNC Greensboro Board of Trustees

December 7, 2017
What is an ERP?

Enterprise Resource Planning

Suite of integrated applications that rely on a shared database
UNCG began using Ellucian’s Banner suite of ERP software in 1997

Banner 8.x is UNCG’s system of record for institutional data

Banner is the ERP System in use at all of the UNC system Schools except UNC-CH and NCSU
Why do we have to upgrade to Banner 9?

INB applications will no longer function on December 31, 2018

SSB applications will no longer function on June 30, 2021

Bottom line: Every institution using Banner 8.x must transition to Banner 9 or something else. Banner 9 represents an entirely new web-based application platform for Ellucian.
Our approach

**As-is Upgrade**
- Import existing business processes, customizations, and data “as-is” into Banner 9

**Not Sustainable**
- Unnecessary customizations carried over to new system (costly to convert, more costly to maintain)
- Outdated business processes perpetuate operational inefficiencies and profoundly impact institutional data quality

**Do-Over**
- Take advantage of the opportunity to collectively re-think our business processes and how we use our institutional data
- Eliminate unnecessary customizations - customize only for regulatory compliance or competitive edge
- Reduce institutional risk

**Major Transformation**
- Developing institutional readiness is projected to be a 24–36 month engagement.
What are the benefits and risks?

Benefits: Better service for our students
- Modern web-based, mobile experience
- More cost-effective value proposition
- Quality data that enables meaningful predictive analytics for student success

Risks: Quality of Implementation
- Complexity
- Resource Availability – internal and external
- Unexpected project delays
- Cost
What are the roadblocks?

Organizational culture eats organizational change for breakfast, lunch and dinner so don’t leave it unattended.
What does this mean for the long-term?

Having the technology capacity and readiness required to support students, faculty and staff as UNCG grows:

- Integrated business processes
- Consistent data
- Automated paperless workflow
- Self-serve reporting
- Sustainable ERP
- Operational efficiency and productivity savings
- Improvements in service and customer satisfaction
- Ability to realign staff for “giant step” initiatives

The price of doing the same old thing is far higher than the price of change.
What’s left to do?

**Project Kick Off**
- **JAN ’17**

**Student Banner 9**
- **JULY ’17**
  - Complete Process Analysis
- **MAR ’18**
  - Go Live
  - Student Data Clean Up

**CourseLeaf Deployment**
- **APR-SEPT ’18**

**HR, Advancement, Finance Banner 9**
- **MAY ’18**
  - Go Live

**Continued Automation & Improvements**
- **JUNE ’19**
QUESTIONS?

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